



# **TEST CATALOG**

EmployTest offers pre-configured tests and also customization options.

#### PRF-CONFIGURED TESTS

- · Workplace Aptitude
- Workplace Behaviors
- Microsoft Office/Technology
- Industry Knowledge
- Basic Employment Skills

# **CUSTOMIZED TESTS**

# **Built From Our Topic Lists**

- Behavioral Topics
- Skills Topics
- Industry Knowledge

# **Add Your Own Questions**

- Multiple Choice
- Open Text Responses





# **MOST POPULAR TITLES**

Attention to Detail (2 versions)
Basic Employment Skills Test
Elite Cognitive Profile

Emotional Intelligence (EQ) Profile Elite Skills Profile — Spelling, Detail Orientation, Basic Math, Analytical Skills General Computer Literacy Microsoft Office Tests Workplace Aptitude Test



# **BASIC EMPLOYMENT SKILLS**

Attention to Detail (2 Versions)
Basic Employment Skills
Basic Office Manager Skills
Checking for Accuracy
Coding/Matching
Data Entry – US, Canada

Elite Skills Profile – Spelling, Detail Orientation, Basic Math, Analytical Skills Filing – Names, Numbers Grammar – General, Business

 $\begin{aligned} & \textbf{Math} - \textbf{General} \\ & \textbf{Proofreading} \end{aligned}$ 

**Reading Comprehension** 

**Spelling** – General, Business

Typing Tests
Vocabulary –
General, Business, Legal, Medical

Various Custom Tests (ask us)



# **SOFTWARE AND TECHNOLOGY SKILLS**

Basic Computer Literacy
General Computer Literacy 2
Access – Multiple Versions/Levels
Chrome Browser

**Excel** – Beginner, Intermediate, Advanced

**Outlook** – Beginner, Intermediate, Advanced

**PowerPoint** – Beginner, Intermediate, Advanced

Windows 10 - Intermediate

**Word** – Beginner, Intermediate, Advanced

Word/Excel/Outlook Skills
Word/Excel/PowerPoint Skills

Word/Excel Core Skills



# **BEHAVIORAL & APTITUDE PROFILES**

Customer Service Success Profile

Guest Service Profile — Hospitality

Healthcare Service Profile

Elite Care Profile

Elite Character Profile

Elite Cognitive Profile

Elite Personality Profile
Emotional Intelligence (EQ) Profile
Insight Employability Profile
Industrial Success Profile
Management Success Profile
Mechanical Aptitude Profile

OCEAN Profile — Five Personality Traits
Sales Hunter Profile
Situational Judgement
Workplace Aptitude
Workplace Reasoning Profile
Workplace Success Profile

<sup>\*</sup>Most tests are customizable – ask for details.





# **ACCOUNTING KNOWLEDGE**

**Accounting** – Accountant

**Accounting** – Accounts Payable

**Accounting** – Accounts Receivable

**Accounting** – Advanced Accounting

**Accounting** – Bookkeeper

**Accounting** – Business Documents

**Accounting** – Cost Accounting

**Accounting** – Credits and Debits

**Accounting** – Financial Statements

**Accounting** – Math Skills

**Accounting** – Payroll

**Accounting** – Taxes

**Accounting** – Terminology

**Bank Teller** – Money Handling

**Bank Teller** – Teller Knowledge

**Data Entry** 

Finance Consumer -

Credits and Collections

**Finance Consumer** – Financial Analysis

Finance Consumer -

Financial Knowledge

Finance Consumer -

Financial Management

Finance Consumer – Insurance/Health

Finance Consumer – Insurance

QuickBooks 2019 — Standard

**Spelling** – Accounting/Bookkeeping

**Transcription** – Accounting (Audio)



# **LEGAL OFFICE SKILLS**

**Legal** – Commercial Law

**Legal** – Criminal Law

**Legal** – Documents

Legal - General Law

**Legal** – Labor Law

**Legal** – Legal Assistant

**Legal** – Litigation

**Legal** – Medical Law

**Legal** – Property Law

**Legal** – Paralegal

**Legal** – Research

**Legal** – Terminology

**Spelling** – Legal

**Transcription** – Legal (Audio)

Typing Test - Legal



# **MEDICAL OFFICE & MEDICAL KNOWLEDGE**

**Medical** – Abbreviation

**Medical** – Cardiovascular

Medical - Dental

Medical – Endocrine

**Medical** – Gastrointestinal

**Medical** – Integumentary

**Medical** – Medical Insurance

**Medical** – Musculoskeletal

Medical - Neurological

**Medical** – Ophthalmological

**Medical** – Otolaryngology

Medical - Pediatric

**Medical** – Pharmacological

**Medical** – Prefixes and Suffixes

**Medical** – Psychiatric

**Medical** – Respiratory

Medical – Urogenital

Medical Billing

Medical Coding – Standard

Medical Records Admin.

**Medical Secretary Test** 

**Transcription** – Medical (Audio)

**HIPAA** – Standard

**Shorthand** – Medical

Spelling - Medical

Typing Test – Medical

Vocabulary – Medical

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# **INDUSTRIAL**

Industrial Safety - Fire Personnel

Industrial Safety – HAZMAT (Canada)

**Industrial Safety** – HAZMAT (US)

**Industrial Safety** – Warehouse/Vehicles

Industrial Skills – Automotive Standard

Industrial Skills – Construction Standard

Industrial Skills - Industrial Math

**Industrial Skills** – Machine Standard

Industrial Skills – Metalworking Standard

Industrial Skills – Plumbing Standard

**Reading Comprehension** – Industrial

**Industrial Skills** – Electrical

**Light Industrial** – Basic Math Skills

**Light Industrial** — Count and Stack

**Light Industrial** – Forklift

**Light Industrial** – Language Skills

**Light Industrial** – Pick and Pack

**Light Industrial** – Ruler-English Units

**Light Industrial** – Ruler-Metric Units

**Light Industrial** – Safety

**Light Industrial** – Shipping and Receiving

**Light Industrial** – Shop Math

**Light Industrial** – Units Conversion



# STAFFING AND HUMAN RESOURCES TESTS

Staffing - Benefits Quick Assessment

**Staffing** – HR Generalist Quick Assessment

**Staffing** – HR Legal Quick Assessment

**Staffing** – Interview Quick Assessment

**Staffing** – Interviewing and Screening

Staffing - Temp Services Generalist

**Staffing** – Temp Services Legal Quick Assessment

**Staffing** – Temp Services Operations

<sup>\*</sup>Most tests are customizable – ask for details.





# **GENERAL PROFILES**

### **Account Representative**

Attention to Detail, Achievement Drive, Self Confidence, Optimism, Dedication, Extraversion

### **Case Manager Assessment**

Rules Compliance, Interpersonal Skills, Attention to Detail, Stress Management, Helping Disposition, Problem Solving Interest

### **Elite Banking Profile**

Attention to Detail, Math Skills, Reliability, Stress Management, Helping Disposition, Team Player, Trustworthiness

#### Elite Call Center - Sales Profile

Achievement Drive, Assertiveness, Positive Attitude, Reliability, Self Confidence, Service Ability

#### Elite Call Center - Service Profile

Customer Relations, Stress Management, Team Player, Willingness to Help

### **Elite Grit Profile**

Achievement Drive, Self Confidence, Can-Do Attitude, Work Ethic, Goal Focus

#### **Elite Healthcare Profile**

Healthcare — Compassion, Healthcare — Patient Relations, Healthcare — Stress Tolerance, Healthcare — Team Player

#### **Elite Hospitality Profile**

Responsibility, Rules Compliance, Self Confidence, Math Skills, Flexibility, Reliability, Helping Disposition

#### **Elite Industrial Profile**

Responsibility, Spatial Reasoning, Reliability, Safety, Light Industrial Math, Inspection

#### **Elite Innovation Profile**

Optimism, Dedication, Initiative, Open Mindedness, Creativity, Problem Solving Interest

#### **Elite Integrity Profile**

Responsibility, Rules Compliance, Trustworthiness, Non-Violent Attitudes

### Elite Manager Profile

Self Confidence, Leadership, Achievement Drive, Assertiveness, Stress Management, Supervision

#### Elite Profile – Service Advisor

Interpersonal Skills, Attention to Detail, Flexibility, Reliability, Helping Disposition

#### **Elite Retail Profile**

Responsibility, Math Skills, Flexibility, Reliability, Helping Disposition, Trustworthiness

#### **Elite Safety Profile**

Responsibility, Rules Compliance, Reliability. Safety

#### **Elite Service Profile**

Flexibility, Stress Management, Helping Disposition, Team Player

#### **Elite Staffing Profile**

Rules Compliance, Attention to Detail, Math Skills, Reliability, Trustworthiness

#### **Elite Transportation Profile**

Responsibility, Rules Compliance, Reliability, Trustworthiness, Safety

#### **Home Services Profiles**

HVAC, Plumber, Roof, Electrician, Security

#### **Positive Attitude Profile**

Optimism, Dedication, Initiative, Open Mindedness

#### Service Advisor Profile

Interpersonal Skills, Attention to Detail, Flexibility, Reliability, Helping Disposition, Trustworthiness, Extraversion

# Situational Judgment Test - Helpline

Conscientiousness, Interpersonal Skills, Listening Skills, Service Orientation

# Situational Judgment Test – Management

Communication, Delegation, Decision Making, Employee Relations

# Situational Judgment Test - Sales

Customer Focus, Drive and Persistence, Listening Skills, Sales Strategies

# Situational Judgment Test - Service

Conscientiousness, Interpersonal Skills, Listening Skills, Service Orientation

# Situational Judgment Test – Supervisor

Communication, Team Orientation, Conscientiousness, Motivation

### Situational Judgment Test – Teams

Team Spirit, Flexibility, Trust, Confidence

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# BEHAVIORAL TOPICS FOR CUSTOMIZATION

#### **Achievement Drive**

Achievement Drive measures the degree to which the individual is likely to be competitive and driven to be the best. This characteristic is important for jobs where the attainment of established goals and benchmarks are important (e.g., sales jobs). It is also important for jobs where there may be competition within departments or between coworkers and positions where the individual is expected to grow and advance to higher levels within the organization.

#### **Assertiveness**

Assertiveness measures the degree to which the individual is likely to assert him/ herself, speak his/her mind and enjoy taking control or the lead in group situations. This characteristic is important for jobs where a strong personality is a plus (e.g., most sales jobs and managerial positions).

#### Can-Do Attitude

Can-Do Attitude measures the degree to which the individual consistently approaches work duties and projects with a positive attitude. Is always optimistic. Seldom worries and always exhibits a positive demeanor.

#### **Customer Care**

Customer Care measures the degree to which the individual is friendly, service oriented and builds customer relationships. He/she is likely to go out of his/her way to assist customers.

#### Energy

Energy measures the degree to which an individual is likely to demonstrate energy, passion and vitality throughout the workday. This characteristic is important for most fast paced jobs and jobs involving multi-tasking.

#### **Extraversion**

Extraversion measures the degree to which the individual is likely to be outgoing, sociable and assertive in his/her interactions. This characteristic is important for jobs requiring strong, outgoing personalities and strong social skills (e.g., sales, marketing and some management jobs).

# Flexibility

Flexibility measures the degree to which the individual is likely to be able to adapt to change and is more open minded than stubborn. This characteristic is important for fast paced jobs where priorities often shift. It is also important for organizations that are in transition or are expecting changes that will affect work duties and responsibilities.

#### Go-Getter Attitude

Go-Getter measures the degree to which the individual is dedicated, shows initiative, has a positive demeanor and exhibits independence. This characteristic is important for jobs requiring independent work and a self-starter attitude.

# **Helping Disposition**

Helping Disposition measures the degree to which an individual is friendly and is likely to go out of his or her way to assist or help customers and/or co-workers. This characteristic is important for most, if not all, jobs.

#### Influence

Influence measures the degree to which the individual enjoys the art of persuasion and has the ability to influence and lead others.

#### Interpersonal Skills

Interpersonal Skills measures the degree to which the individual is friendly, people oriented and exhibits excellent interpersonal skills. This characteristic is important for all jobs that involve interacting with customers.

#### **Kindness**

Kindness measures the degree to which the individual is caring, empathetic and generous towards others.

#### Leadership

Leadership measures the degree to which the individual has the necessary interest, ability and disposition necessary to perform in a leadership capacity. Leadership is important for jobs that require the management of others and/ or the coordination of the work of others to accomplish the organization's goals. Supervisors, managers and team or group leaders need leadership characteristics to be successful.

#### Non-Violent Attitude

Non-violent attitude measures the degree to which the individual is likely to respect others and not engage in aggressive workplace behaviors such as intentionally damaging company property or resorting to physical or verbal threats.

#### Organization

Organization measures the degree to which the individual is organized, structured and thoughtful about his/her work.

### **Planning**

Planning measures the degree to which the individual establishes schedules, routines and plans ahead rather than working in a more spontaneous manner.

# **Problem Solving Interest**

Problem Solving Interest measures the degree to which the individual enjoys working on mentally challenging tasks, enjoys problem solving and utilizes creative thinking when engaged in problem solving activities. Some examples of jobs where this ability would be appropriate would be jobs in product development, marketing or research oriented jobs. Also, jobs that require coming up with enhancements to current processes and procedures.

<sup>\*</sup>Most tests are customizable – ask for details.





# BEHAVIORAL TOPICS FOR CUSTOMIZATION continued

# Reasoning

Reasoning measures the degree to which the individual has the ability to learn quickly, solve problems, and understand basic mathematical concepts. This ability is appropriate for most jobs.

# **Relationship Management**

Relationship Management measures the degree to which the individual is likely to manage people's relationships effectively. The degree to which he/she is team-oriented and collaborative in all aspects of his or her relationships, including working cooperatively with coworkers and customers.

# Reliability

Reliability measures the degree to which the individual is likely to be dependable, hardworking and conscientious about the quality of his/her work.

# Responsibility

Responsibility measures the degree to which the individual is likely to be dependable, stable, takes responsibility for his/her actions and as a result, is not likely to have attendance problems. This characteristic is appropriate for all jobs.

## **Rules Compliance**

Rules Compliance measures the degree to which the individual is likely to follow company policies and adhere to rules and procedures established by management. This characteristic is appropriate for most, if not all jobs, with special emphasis on jobs requiring much trust (e.g., bank teller, cashier) and positions of authority (security guards, police officers).

### Safety

Safety measures the degree to which the individual is likely to follow company safety rules and procedures, and is cautious and vigilant about avoiding workplace accidents. These characteristics are appropriate for jobs that involve the use of equipment (e.g., tools, forklifts, machinery), including jobs in warehouse, production, assembly and light industrial settings.

#### Self-Awareness

Self-Awareness measures the degree to which the individual is self-confident and feels secure of self. The degree to which he/ she uses this demeanor to remain calm and cool under pressure.

#### Self-Confidence

Self Confidence measures the degree to which the individual is likely to be self-assured, is not overly affected by what others think of him/her, and is confident in his/her decisions and actions. This characteristic is important for jobs that require independent thought, a self-starter attitude, sales and management.

# **Self-Control**

Self Control measures the degree to which the individual remains calm and in control during stressful, high pressure situations.

#### Service

Service measures the degree to which the individual is service-oriented and is likely to go out of his/her way to help customers. This characteristic is important for all jobs that require providing excellent customer service.

# **Stress Management**

Stress Management measures the degree to which the individual is likely to demonstrate patience and stress tolerance during challenging work-related situations. This characteristic is appropriate for jobs requiring interactions with customers, multitasking and jobs in fast-paced organizations.

# Supervision

Supervision measures the degree to which the individual has the ability and disposition to motivate others, relate well to employees, create a sense of unity among staff, and maintain high levels of employee satisfaction. Supervision skills are important for jobs that require overseeing and managing others.

# **Team Player**

Team Player measures the degree to which the individual is likely to cooperate in all aspects of his/her work relationships including working in harmony with others to achieve a common goal. This characteristic is important for jobs requiring interaction and cooperation among coworkers.

#### **Trustworthiness**

Trustworthiness measures the degree to which the individual is likely to be honest and trusting of others. This characteristic is important for most, if not all jobs with special emphasis on cash handling jobs and jobs involving confidential or sensitive information.

#### **Work Ethic**

Work Ethic measures the degree to which the individual is likely to be hardworking, reliable, dedicated and punctual, as well as if he/she is conscientious, organized and plans ahead.

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# **SKILLS TOPICS FOR CUSTOMIZATION**

#### **Attention to Detail**

Attention to Detail measures the degree to which the individual can quickly and accurately compare two strings of letters or numbers, such as tasks that involve verifying information. This ability is important for most clerical jobs. It is also appropriate for jobs that require proofing tasks.

#### Inspection

Inspection measures the degree to which an individual can quickly and accurately find errors, defects, and/or dissimilarities when comparing two or more objects. This ability is important for most jobs that require inspecting products for errors and/or jobs requiring attention to small visual details.

### Language Skills

Language Skills measures the degree to which the individual can quickly and accurately identify errors in word usage, punctuation, spelling and capitalization. This ability is important for most jobs requiring written communication.

# **Math Skills**

Math Skills measures a basic understanding of mathematical computation and concepts (e.g., making change, calculating percentages, applying discounts, basic addition, subtraction, division and multiplication). The ability to solve these types of problems has also been related to speed of learning and general problem solving skills. This test is appropriate for jobs requiring knowledge of basic math functions (e.g., cashiers, tellers, basic accounting, payroll, etc.).

### **Mathematical and Logical Reasoning**

Mathematical and Logical Reasoning measures the degree to which the individual is likely to reason logically and to understand and solve basic to more complex mathematical, logical and abstract problems. While research has shown that logical reasoning is important for most jobs, this ability is especially critical for jobs requiring analytical problem solving.

### Reading Comprehension

Reading Comprehension measures the degree to which this individual has the ability to quickly read and comprehend written information. This ability is appropriate for most jobs.

### **Spatial Reasoning**

Spatial Reasoning measures the degree to which the individual is able to mentally manipulate various objects in order to determine how they might best be assembled or how they might best fit together.

#### **Tables**

Tables measures the degree to which the individual can quickly and accurately refer to information presented in the form of a table and answer questions related to that information. This characteristic is appropriate for jobs requiring looking up information on computer screens, spreadsheets or charts. Most clerical jobs require some degree of this ability.

### **Verbal Reasoning**

Verbal Reasoning measures the degree to which the individual understands relationships among written or spoken words, which includes word comprehension and associations. This ability is especially important for jobs requiring quick and fluid thinking and jobs requiring that conclusions be drawn from moderate to complex verbal or written communications.

We can create custom tests from these topics (or yours).

Ask us about what you need.